

Knowledge Base

Installing Remote Desktop Web Connection in Windows XP

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The information in this article applies to:

- Microsoft Windows XP Professional
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SUMMARY

This article describes how to install the Remote Desktop Web Connection in Windows XP.

MORE INFORMATION

With the Remote Desktop Web Connection, you can start a remote desktop connection from your Web browser. To do so, point your browser to a server that is configured with Remote Desktop Web Connection, download an ActiveX control, and then connect to a Windows XP-based server with Remote Desktop. Client computers may also connect to a Microsoft Windows 2000-based server or to a server that is running Microsoft Windows NT 4.0 Terminal Server Edition.

To turn on the Remote Desktop Web Connection, follow these steps:

1. Click **Start**, and then click **Control Panel**.
2. Double-click **Add/Remove Programs**.
3. Click **Add/Remove Windows Components**.
4. Click **Internet Information Services**, and then click **Details**.
5. Click **World Wide Web Service**, and then click **Details**.
6. Select the **Remote Desktop Web Connection** check box, and then click **OK**.
7. Click **OK** on the **Internet Information Services** screen.
8. Click **Next** on the **Windows Components Wizard** screen.

Note If you cannot connect to the remote computer after you follow these earlier steps, make sure that Remote Desktop is turned on. To do this, follow these steps:

1. Right-click the **My Computer** icon on the desktop, and then click **Properties**.
2. Click the **Remote** tab.
3. Make sure that the **Allow users to connect remotely to this computer** check box is selected, and then click **OK**.
4. Try to connect to the remote computer again.

The files should now be installed. To start the Remote Desktop Web Connection, type the following URL in a client computer's Internet browser, where *servername* is the name of your server:

`http://servername/tsweb`

Note When you upgrade Windows XP, the Remote Desktop Web Connection Control is not updated. To update it, follow these steps:

1. Click **Start**, click **Control Panel**, and then click **Add or Remove Programs**.
2. Click **Add/Remove Windows Components**.
3. Click **Details**.
4. Select the **World Wide Web Service** check box, click **Details**, then click the **Remote Desktop Connection** check box.
5. Click **OK**.

The latest version appears.

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